

ENERGY STAR® Water Heater Program

Tankless and hybrid rebate application



Please send my rebate. I have purchased a qualifying natural gas heater between January 1st, 2013 and December 31st, 2013.
***Please note: Customer cheque will be addressed in the name of the account holder. Contractor cheque will be addressed to the business name.**

1. Customer information

*Account holder name (first/last)		FortisBC natural gas account number	
Installation address		City	Postal code
Mailing address (if different from above)			
Telephone number		Email address	

2. Contractor information

Company name		Telephone number	Email address
Company address		City	Postal code

Are you a member of the FortisBC Contractor Program? Yes No If not, would you like to hear from us? Yes No

I certify that I have sold the customer named above a qualifying water heater listed on Fortisbc.com/energystarwaterheater and that I have read and comply with the program Terms and Conditions on page 2.

Contractor name (please print) _____ Contractor signature _____ Date (Yr/Mth/Day) _____

Installation information

Contractor business name	BCSA gas contractor licence number	Installation permit number
--------------------------	------------------------------------	----------------------------

3. New water heater information

Condensing tankless - \$500 rebate Hybrid (tankless with a small buffer tank) - \$500 rebate Non-condensing tankless - \$400 rebate

Brand name	Model number	Efficiency rating	Purchase date (Yr/Mth/Day)	Total cost
------------	--------------	-------------------	----------------------------	------------

To what degree did the rebate affect your decision to purchase a qualifying water heater?
 Strongly affected Somewhat affected Did not affect at all Do not know

4. Old water heater information

Type of fuel <input type="checkbox"/> Natural gas <input type="checkbox"/> Electric <input type="checkbox"/> Other	Age (approx.)	Was your old water heater working and fully functional at the time you upgraded? <input type="checkbox"/> Yes <input type="checkbox"/> No
---	---------------	--

5. Optional information

Yes, I would like to subscribe to *The Conserver*, our fun and informative monthly email newsletter that helps save you money & energy.

How did you hear about the rebate?

Contractor Bill insert FortisBC website Word of mouth Newspaper ad Radio Retailer Online ad

6. Declaration

I certify that I have read and comply with the program Terms and Conditions on page 2.
 I certify that I meet the program eligibility criteria and agree that all information provided in this application is true and correct.

Customer name (please print) _____ Customer signature _____ Date (Yr/Mth/Day) _____

Send completed application and supporting documentation by January 31st, 2014 to:

Note: Registered mail or email is recommended. Faxes are not acceptable.

ENERGY STAR® Water Heater Program
 FortisBC Energy Inc.
 PO Box 9090
 Surrey BC V3T 5W4
Or
 Email: rebates@fortisbc.com
 For more information call: 1-800-663-8400 or visit fortisbc.com/waterheater

Did you remember to?

Sign your completed application form
 Include a copy of the itemized receipt
 Provide the installation permit number

For more information call: 1-800-663-8400

ENERGY STAR® Water Heater Program – terms and conditions

Tankless and hybrid technology

Overview

FortisBC customers (each, a “Customer”) that purchase a qualifying natural gas tankless water heater or hybrid technology between January 1st, 2013 and December 31st, 2013 may be eligible for a rebate up to \$500. FortisBC is offering an additional rebate of \$50 to the contractor involved with the purchase of the Customer’s qualifying water heater (each, a “Contractor”).

Eligible homes

- In order for the Customer and Contractor to qualify for a rebate under this program, the Customer must be a current residential customer of FortisBC Energy Inc., FortisBC Energy (Whistler) Inc., or FortisBC (Vancouver island) Inc. (collectively, “FortisBC”) and the Contractor must install a qualifying water heater in a residence in the Lower Mainland, Fraser Valley, Whistler, Squamish, Interior of B.C., Vancouver Island and Sunshine Coast.
- The Customer/Contractor is eligible to apply for one rebate for each qualifying water heater purchased and installed. Please ensure that proof of purchase for each qualifying water heater is obtained from the Contractor at the time of purchase.

Eligible Water Heaters

To qualify a rebate, the tankless/hybrid technology water heater must be:

- Listed as a qualifying water heater on www.fortisbc.com/energystarwaterheater
- a non-condensing tankless water heater with an Energy Factor (EF) of 0.82 or greater to qualify for a \$400 rebate
- a condensing tankless water heater with an Energy Factor (EF) of 0.90 or greater to qualify for a \$500 rebate
- a condensing hybrid technology water heater with a Thermal Efficiency rating of 90% or greater, or an Energy Factor (EF) of 0.90 or greater to qualify for a \$500 rebate
- purchased and paid for in full between January 31st, 2013 and December 31st, 2013;
- installed in accordance with the requirements of the BC Safety Authority and/or gas authority having jurisdiction in your area and in accordance with the manufacturer’s specifications and all applicable laws, codes, standards and ordinances.

Program process

- To be eligible for a rebate, the applicant must return a copy of the completed application form
- with a copy of the purchase invoice for the qualifying water heater and a copy of the gas contractor invoice that contains the purchase date, date of installation, details of the work performed, installation permit number and the BC Safety Authority gas contractor licence number.
- FortisBC must receive applications within 60 days of purchase date;
- Applications must be postmarked no later than January 31st, 2014;
- Applications must be signed by the applicant;
- Processing of applications may take a minimum of 90 days;
- FortisBC is not responsible for lost, delayed, damaged, illegible or incomplete applications;
- FortisBC reserves the right to refuse applications which it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet program requirements.

Rebates

- Rebates will be issued in the form of a cheque addressed in the name of the FortisBC account holder for purchasing and installing a qualifying water heater.
- Contractor rebates will be issued to the business name identified on the application form.

Additional terms and conditions

- FortisBC may amend, modify or terminate this program at any time based on funding limitations or for any other reason, without notice.
- FortisBC, not being the designer, manufacturer or provider of a qualifying water heater, makes no representation or warranty, express or implied, as to the necessity, quality or efficiency of a qualifying water heater submitted under this program and accepts no liability or responsibility for such water heaters.
- FortisBC accepts no liability for work performed by or on behalf of a Customer with respect to the purchase, installation or maintenance of a qualifying water heater in conjunction with this program.
- The Customer agrees that FortisBC may record any resulting reductions in emissions and credit them to the FortisBC Greenhouse Gas Management Program.
- The Customer agrees that FortisBC has no liability concerning any estimated energy savings of qualifying water heaters submitted under this program or the installation, performance or fitness of such water heaters.
- The Customer and the Contractor are solely responsible for any tax liability imposed as a result of receiving a rebate cheque.
- This program is independent of other incentives and rebates by FortisBC and/or other utilities, manufacturers, or government incentive programs or grants.
- Rebates cannot be assigned or transferred to another recipient.

Measurement, verification and evaluation

- By applying for this Program, the applicant agrees that FortisBC may, at its discretion, evaluate the newly installed energy saving measure at the applicant’s premises for the purposes of verifying installation.
- “Applicant information” means all information disclosed by the applicant in any program application materials, including personal information disclosed by the applicant, and any billing, energy use and consumption information for the premises at which the new energy saving measure(s) are installed for a period of two years before and two years after such installation. By applying for this program, the applicant acknowledges and agrees that:
 - FortisBC collects and uses the Applicant information in order to process, administer and evaluate the Program and develop other FortisBC energy efficiency programs;
 - FortisBC may contact the applicant in the future to evaluate the effectiveness of the program, which may include surveys;
 - FortisBC may retrieve the applicant’s billing, energy use and consumption information from the FortisBC account database for the period set out above in order to analyze consumption behavior and energy savings attributable to the program; and
 - FortisBC may disclose the Applicant information to its affiliates, FortisBC Energy (Vancouver Island) Inc., FortisBC Energy (Whistler) Inc. and FortisBC Inc. in order to administer and evaluate this program and develop other FortisBC energy efficiency programs;

For more information on FortisBC’s Privacy Policy please visit our website at fortisbc.com