

# PowerSense Home Improvement Program rebate application



## 1. Instructions

1. Review the attached terms and conditions and eligibility requirements. Complete the application form (two double-sided pages) as accurately as possible.
2. Ensure you include all relevant receipts: copies of clear, legible, itemized sales receipt and/or paid invoices summary that clearly indicate make, model number and any other required information in your application.
3. Print and sign application form and mail to: FortisBC PowerSense Program, P.O. Box 130, Trail, B.C., V1R 4L4 or email to [powersense@fortisbc.com](mailto:powersense@fortisbc.com)

**Please note:** FortisBC building envelope and heating and cooling system rebates cannot be combined with the LiveSmart BC Efficiency Incentive Program rebates. By applying to this program FortisBC reserves the right to check LiveSmart BC applicant listings. **For details about the LiveSmart BC Incentive Program visit [livesmartbc.ca/rebates](http://livesmartbc.ca/rebates) or phone 1-866-430-8765.**

## 2. Customer contact information

Account holder name		FortisBC electric or municipal electric account number			
Service address		Town/city	Province	Postal code	
Mailing address (if different from above)		Town/city	Province	Postal code	
Primary phone number	Secondary phone number	Email address			

## 3. Building information

Age of home	Do you own your home? <input type="checkbox"/> Yes <input type="checkbox"/> No	Size (sq.ft.)	Main floor (sq.ft.)	Second floor (sq.ft.)	Basement (sq.ft.)
Number of occupants	House type <input type="checkbox"/> Single family home <input type="checkbox"/> Townhouse/row home <input type="checkbox"/> Condominium <input type="checkbox"/> Apartment				
Primary space heating type <input type="checkbox"/> Electric forced air <input type="checkbox"/> Natural gas <input type="checkbox"/> Air source heat pump <input type="checkbox"/> Ground source heat pump <input type="checkbox"/> Electric baseboard <input type="checkbox"/> Other (please specify):					
If primary heat type is heat pump, please specify back up <input type="checkbox"/> Electric forced air <input type="checkbox"/> Electric baseboard <input type="checkbox"/> Natural gas <input type="checkbox"/> Other (please specify):					
How do you heat your domestic hot water? <input type="checkbox"/> Electric <input type="checkbox"/> Natural gas <input type="checkbox"/> Other (please specify):					

## 4. How important was FortisBC's Home Improvement Program in your decision to install the following energy efficient products in your home?

	Very important	Somewhat important	Not important	Do not know	I did not apply for this
Insulation upgrades	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Windows	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heating and cooling system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appliances, bathroom fan, programmable thermostat and lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## 5a. Individual energy saving measures (For electrically heated homes\* only.)

Air source or ground source heat pump loans available for up to \$6,500 loan\* at 4.9 per cent over 10 years. For more information or to apply, please phone 1-866-436-7847. Terms and conditions apply. **\*Includes heat pumps with any type of back-up system**

Building envelope	Information required	Attached	Rebate amount	Rebate claimed
<b>Insulation upgrade - \$0.25 per sq.ft.</b> (added a minimum of R20 ceilings and a minimum of R10 for walls, crawlspaces and basements)	Invoice or receipt showing: Quantity, R value	<input type="checkbox"/>	\$0.25 x _____ sq.ft	
<b>ENERGY STAR® windows/doors - \$2.50 per sq.ft.</b>	Invoice or receipt showing: Window and/or doors sq. ft. dimensions, model # and copy of label	<input type="checkbox"/>	Windows \$2.50 x _____ sq.ft. Doors \$2.50 x _____ sq.ft.	
Heating and cooling system	Information required	Attached	Rebate amount	Rebate claimed
<b>ENERGY STAR air source heat pump central system</b> Split or packaged \$200 per ton	Invoice or receipt showing: Manufacturer, model # tons, HSPF #, SEER #	<input type="checkbox"/>	\$200 x _____ tons	
<b>ENERGY STAR split ductless air source heat pump</b> \$300 per ton	Invoice or receipt showing: Manufacturer, model #, tons, HSPF #, SEER #	<input type="checkbox"/>	\$300 x _____ tons	

<b>Air source packaged terminal heat pump (PTACHP)</b> \$100 per unit	Invoice or receipt showing: Manufacturer, model #, tons, HSPF #, SEER #	<input type="checkbox"/>	\$100 x _____ tons	
<b>ENERGY STAR ground source heat pump</b> \$500 per ton	Invoice or receipt showing: Manufacturer, model #, tons, HSPF #, SEER #	<input type="checkbox"/>	\$500 x _____ tons	
<b>Programmable thermostat</b> Limit five per household 50 per cent up to \$20 each	Invoice or receipt showing: Qualifying model #	<input type="checkbox"/>	\$ _____ x _____ # of thermostats	

**5a. Rebate total:**

**5b. Additional rebates for gas and electrically heated homes (appliances, bathroom fan, programmable thermostat and lighting)**

FortisBC qualified ENERGY STAR appliances *see qualifying models at <a href="http://fortisbc.com/appliances">fortisbc.com/appliances</a>	Information required	Attached	Rebate amount	Rebate claimed
<b>Freezer - \$25</b>	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$25 x _____ freezers	
<b>Clothes washer - \$75</b> <input type="checkbox"/> Electric water heater <input type="checkbox"/> Natural gas water heater	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$75 x _____ clothes washers	
<b>Refrigerator - \$50</b>	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$50 x _____ refrigerators	
<b>Refrigerator take back - \$50</b> 1. Must purchase a new qualifying refrigerator in order to have the old one picked up. Pickup must be arranged with the appliance retailer at the time of purchase. 2. Old refrigerator must be picked up at the same time as the new item is delivered. 3. Old refrigerator must be more than 10 years old, in working condition and be a minimum of 250 litres in gross volume.	Delivery company that picked up old refrigerator:  Date old refrigerator picked up (Yr/Mth/Day):  Waybill number for pickup:  Make of old refrigerator:  Age of old refrigerator:		\$50	
<b>Bathroom fan</b>	<b>Information required</b>	<b>Attached</b>	<b>Rebate amount</b>	<b>Rebate claimed</b>
<b>All ENERGY STAR models qualify</b> \$50 (Please indicate if fan has a light: <input type="checkbox"/> Light <input type="checkbox"/> No light)	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$50 x _____ bathroom fans	
<b>ENERGY STAR lighting</b>	<b>Information required</b>	<b>Attached</b>	<b>Rebate amount</b>	<b>Rebate claimed</b>
<b>CFL ENERGY STAR fixture or luminaire</b> 50 per cent up to \$10	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$ _____ x _____ # of CFL fixtures or luminaires	
<b>CFL ENERGY STAR specialty bulb</b> 50 per cent up to \$2.50 (does not cover uncovered spiral bulbs)	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$ _____ x _____ # of CFLs	
<b>LED ENERGY STAR bulb (hardwired or luminaire)</b> 50 per cent up to \$50	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$ _____ x _____ # of LED fixtures or luminaires	
<b>LED ENERGY STAR bulb 10W or greater</b> 50 per cent up to \$30	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$ _____ x _____ # of LEDs	
<b>LED ENERGY STAR bulb less than 10W</b> 50 per cent up to \$15	Invoice showing: Qualifying model #, quantity	<input type="checkbox"/>	\$ _____ x _____ # of LEDs	
<b>Electric heat pump water heater</b> Qualifying models found at <a href="http://fortisbc.com/hip">fortisbc.com/hip</a>	<b>Information required</b>	<b>Attached</b>	<b>Rebate amount</b>	<b>Rebate claimed</b>
<b>Tier 1</b> \$350	Invoice showing: Qualifying model #	<input type="checkbox"/>	\$350_____ x electric heat pump water heater(s)	
<b>Tier 2</b> \$500	Invoice showing: Qualifying model #	<input type="checkbox"/>	\$500_____ x electric heat pump water heater(s)	

**5b. Rebate total:**

**Total rebates claimed:**  
(5a. Rebate total) + (5b. Rebate total)

**Mail in completed application form with copies of receipts showing purchases to:**

FortisBC PowerSense Program  
P.O. Box 130  
Trail, B.C. V1R 4L4  
Or email to [powersense@fortisbc.com](mailto:powersense@fortisbc.com)

For more details about this program and more information to help you save energy in your home or business, please contact your local PowerSense representative.

**By phone:** 1-866-436-7847  
**By email:** [powersense@fortisbc.com](mailto:powersense@fortisbc.com)  
**Or visit:** [fortisbc.com/hip](http://fortisbc.com/hip)

# Terms and conditions

1. The Home Improvement Program (the "Program") is being offered by FortisBC Inc. ("FortisBC"). In order to participate in the Program, eligible participants (each, a "Participant") must comply with the following terms and conditions.
  2. Rebates are available under the Program for qualifying ENERGY STAR® appliances, ENERGY STAR lighting, qualifying building envelope, and heating and cooling (the "Measures"). ENERGY STAR appliances must be listed at [fortisbc.com/appliances](http://fortisbc.com/appliances) to be eligible for incentives. The rebates available under this Program are limited to Measures installed in residences in FortisBC's electric service area and the service areas of Grand Forks, City of Kelowna, Summerland, Penticton and Nelson Hydro.
  3. To be eligible for the building envelope and heating and cooling rebates the residential premise must have a primary electric space heating system (for example: air source heat pump, ground source heat pump (heat pumps may have any type of back-up system), electric forced air, electric baseboard).
  4. Only those Measures purchased prior to December 31, 2013 will be considered by FortisBC for rebate eligibility.
  5. Participants must supply FortisBC with copies of the clear, legible sales receipt(s) and/or invoice summary that clearly indicate make, model, and any other required information about the purchase of the Measure(s) in order to allow confirmation that the Measure(s) meets the Program criteria. FortisBC qualifying models can be found at [fortisbc.com/appliances](http://fortisbc.com/appliances).
  6. The Participant is solely responsible for full payment of contracts with third party contractors. FortisBC will have no obligation to pay the amount of the rebate to the Participant if the contract has not been completely performed, or pay out to the Participant any greater amount than the amount of the rebate herein agreed.
  7. The Participant agrees that the selection, purchase, installation and ownership/maintenance of the appliances, products or equipment for which the Participant is claiming a rebate or which is provided to the Participant under the Program are the sole responsibility of the Participant and that the provider(s) of same is/are not affiliated with FortisBC or any of its PowerSense programs. The Participant understands that FortisBC makes no representation or warranty, whether expressed or implied in respect of any such appliance, services or measures that the Participant has chosen and applied a rebate for. The Participant agrees that FortisBC has no liability concerning any estimated energy savings of any appliances, services or measures, and/or the installation, performance, use or fitness, of the same for the Participant's purpose.
  8. Measures approved for a rebate under the Program cannot be combined with Livesmart BC Efficiency Incentive Program rebates, or any other FortisBC PowerSense offer or promotion.
  9. The Participant is responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections in relation to appliances, products or equipment installed.
  10. FortisBC's decisions relating to the Program, including without limitation, product acceptability, participant eligibility and amount of the Incentive, shall be final and binding and not subject to appeal.
  11. FortisBC reserves the right to change or terminate the Program at any time without notice. A completed eligible application received prior to a change or termination of the Program will be administered in accordance with the Program as it existed effective as of the date of the application.
  12. Any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor, dealer and/or installer, are separate and distinct from this Program. FortisBC will not be responsible for any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor, dealer and/or installer, or the administration thereof.
  13. Application forms must be accurate and fully completed and submitted to FortisBC with copies of all supporting receipts for all the Measures for which the Participant is claiming a rebate.
  14. To be eligible for the electric heat pump water heater (also known as 'hybrid' water heaters) rebate, the heater must be sized correctly as per the NEEA "Northern Climate" specification and listed on the qualifying electric heat pump water heater list located at [fortisbc.com/hip](http://fortisbc.com/hip). Electric Heat Pump water heater must replace an existing electric hot water tank. No fuel switching from gas hot water to electric is permitted. The heat pump must be the primary water heater (if home contains more than one water heater). Electric heat pump water heaters must be installed in a conditioned (or semi-conditioned) space including an (un)finished basement, attached garage, or heated detached garage. Must be installed as per manufacturer's instructions. Appropriate permits must be obtained as required by local authorities.
  15. FortisBC will not be responsible for any late, lost, incomplete, illegible, misdirected, stolen, delayed, damaged, destroyed application forms, or otherwise failures or circumstances affecting, disruption or corruption the Program. Any application forms that are incomplete or tampered with may be voided by FortisBC. Send completed applications to FortisBC PowerSense Program, P.O. Box 130 Trail, B.C., V1R 4L4. Please allow for 90 days for processing unless the application is selected for verification, which may result in additional processing time.
  16. By applying for this Program, the Participant agrees that FortisBC may, at its discretion, evaluate the newly installed Measure(s) at the Participant's premises in order to verify installation.
  17. "Participant Information" means all information disclosed by the Participant in any Program application materials, including personal information disclosed by the Participant, and any billing, energy use and consumption information for the premises at which the new energy saving measure(s) are installed for a period of one year before and one year after such installation. By applying for this Program, the applicant acknowledges and agrees that:
    - FortisBC collects and uses the Participant Information in order to process, administer and evaluate the Program and develop other FortisBC energy efficiency programs;
    - FortisBC may contact the applicant in the future to evaluate the effectiveness of the Program, which may include surveys;
    - FortisBC may retrieve the applicant's billing, energy use and consumption information from the FortisBC or, as applicable, Grand Forks, City of Kelowna, Summerland, Penticton and Nelson Hydro account databases for the period set out above in order to analyze consumption behavior and energy savings attributable to the Program; and
- FortisBC may disclose the Participant Information to its affiliates in order to administer and evaluate this Program and develop other FortisBC energy efficiency programs.
18. For more information on FortisBC's Privacy Policy please visit our website at [fortisbc.com](http://fortisbc.com).

## Declaration

- I have read and understand the above terms and conditions. I certify that the information I have provided is true and correct and the product(s) and/or services for which I am requesting a rebate meets the requirements listed on the rebate form. I have enclosed copies of receipts and/or invoices for all appliance and lighting purchases, and product installation work, as applicable.

Applicant name (please print)

Applicant signature

Date (Yr/Mth/Day)