

Switch 'n' Shrink Rebate Program



Yes – I've switched to natural gas! Please send me a \$1,000 rebate. I have replaced my oil or propane heating system with an ENERGY STAR natural gas furnace/boiler between **January 1, 2013 and February 28, 2014**.
Please note: Customer cheque will be addressed in the name of the account holder. Contractor cheque will be addressed to the business name.

1. Customer information

Account holder name (first, last)	Phone number	Email address	
Installation address	City	Postal code	
Mailing address (if different from above)			
FortisBC natural gas account number		Service line project number (new customers only)	

2. Contractor information

Company name	Telephone number	Email address	
Company address	City	Postal code	

I certify that I have sold the customer named above a qualifying heating system listed on **Fortisbc.com/switchnshrink** and that I have read and comply with the program Terms and Conditions on page 2.

Contractor name (please print) _____ Contractor signature _____ Date (Yr/Mth/Day) _____

Installation information

Contractor business name	Business registration number (BCSA #)	Installation permit number
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3. New heating system information

New heating system <input type="checkbox"/> Furnace <input type="checkbox"/> Boiler	Brand name	Model number		
To what degree did the rebate affect your decision to switch to natural gas? <input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect at all <input type="checkbox"/> Do not know		AFUE rating %	Purchase date (Yr/Mth/Day)	Total cost

Residence information

Type of residence
 Single family Townhouse Mobile home Duplex Other:

4. Old heating system information

Type of fuel <input type="checkbox"/> Oil <input type="checkbox"/> Propane <input type="checkbox"/> Wood	Previous annual fuel costs (approx.)	Age (approx.)	AFUE rating %
Was your old heating system working and fully functional at the time you upgraded? <input type="checkbox"/> Yes <input type="checkbox"/> No			

5. Optional information

Yes, I would like to subscribe to *The Conserver*, our fun and informative monthly email newsletter that helps save you money & energy.

How did you hear about the rebate?

Contractor Bill insert FortisBC website Word of mouth Newspaper Radio Retailer Online ad

6. Declaration

I certify that I have read and comply with the program Terms and Conditions on page two.
 I certify that I meet the Program eligibility criteria and agree that all information provided in this application form is true and correct.

Customer name (please print) _____ Customer signature _____ Date (Yr/Mth/Day) _____

Customer is responsible for submitting completed application and supporting documentation by March 31 2014 to:

Switch 'n' Shrink
FortisBC Energy Inc.
PO Box 9090
Surrey BC V3T 5W4

Or
Email: rebates@fortisbc.com
For information call: 1-800-663-8400 or
visit fortisbc.com/switchnshrink

Did you remember to?
 sign your completed application form
 include a copy of the itemized invoice
 provide the installation permit number
 complete application in full

**Program date is subject to change and total number of rebates available may be limited in FortisBC's discretion. Processing of applications may take a minimum of 90 days*

Switch 'n' Shrink terms and conditions

Overview

FortisBC customers (each, a "Customer") that convert their home from a residential oil or propane furnace/boiler to an ENERGY STAR natural gas central heating system (each, a "Heating System"), may qualify for a rebate of \$1,000. FortisBC is offering an additional rebate of \$50 to the contractor involved with the purchase of the Customer's qualifying heating system (each, a "Contractor").

Eligible homes

- The home where the Heating System is installed must be in the FortisBC Energy Inc., FortisBC Energy (Vancouver Island), or FortisBC Energy (Whistler) Inc. (collectively, "FortisBC") service territories of the Lower Mainland, Fraser Valley, Squamish, Whistler, Interior of BC, Vancouver Island and the Sunshine Coast.
- Program is limited to existing and new residential customers of FortisBC.
- Program is not available for new construction.
- Only one FortisBC Rebate per household per customer.

New customers

- New customers must apply for or receive a natural gas service line connection between **January 1, 2012 and December 31, 2013** to be eligible for this Program. Natural gas service must be activated before **February 28, 2014**.

Eligible heating systems

To qualify for the rebate, the replacement high-efficiency natural gas furnace/boiler must be listed on the eligible product directories with FortisBC or with Natural Resources Canada and must be:

- Purchased and installed between **January 1, 2013 and February 28, 2014**;
- an ENERGY STAR qualified natural gas furnace rated 95 percent AFUE or higher
- an ENERGY STAR qualified natural gas boiler rated 94 percent AFUE or higher
- an ENERGY STAR qualified natural gas combination boiler system used for both space and domestic hot water heating rated 94 percent AFUE or higher
- a natural gas furnace specifically designed for mobile home use listed with Natural Resources Canada
- the primary heating system for the home in which it is installed; heat pump systems and systems where the natural gas furnace/boiler is used as a secondary or back up heating system are not eligible for rebates
- Installed by a BC Safety Authority registered gas contractor or a homeowner under the requirements of the Gas Safety Regulations;
- Installed in accordance with the manufacturer's specifications and in compliance with all applicable laws, codes, standards and ordinances.

Program process

- To be eligible for the rebate(s), the applicant must return a copy of the completed application form and a copy of the invoice that contains the purchase and installation date of the Heating System installation and details of all work performed, including the make and model number of the qualifying natural gas central heating system, the gas contractor's business registration number and, if installed by homeowner, a copy of the approval certificate and Certificate of Inspection from the BC Safety Authority or local municipal regulatory authority.
- Applications must be signed by the applicant.
- FortisBC must receive applications within 30 days of the installation date of the Heating System and applications must be postmarked no later than **March 31, 2014**.
- Processing of applications may take a minimum of 90 days.
- FortisBC is not responsible for lost, delayed, misdirected, damaged, illegible or incomplete applications. FortisBC reserves the right to refuse applications which it determines, in its sole discretion, are

incomplete, inaccurate or otherwise do not meet Program requirements.

FortisBC reserves the right to audit and evaluate any newly installed Heating System at any reasonable time for verification of the purchase and installation prior to issuing a rebate. A rebate may not be paid if an inspection or evaluation is refused or upon discovery of any failure to comply with any requirements of the Program.

Rebates

- Rebates will be issued in the form of a cheque in the amount of \$1,000 addressed in the name of the FortisBC account holder associated with the home in which the Heating System is installed.
- Contractor rebates will be issued to the business name identified on the application form.

Additional terms and conditions

- FortisBC may amend, modify or terminate this Program at any time based on funding limitations or for any other reason, without notice.
- Applicant acknowledges that by taking part in this Program, his or her Heating System may use less fuel and produce fewer emissions. Applicant agrees that FortisBC may record any resulting reductions in emissions and credit them to the FortisBC Greenhouse Gas Management Program.
- FortisBC makes no representation or warranty, whether express or implied, in respect of any natural gas central heating system, or the services or measures that a person has chosen and applied for a rebate for. Applicant agrees that FortisBC has no liability concerning any estimated energy savings of any natural gas central heating system, services or measures, and/or the installation, performance, use or fitness of the same for a person's purpose.
- FortisBC accepts no liability or responsibility for work completed under this Program.
- The applicant is solely the responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections in relation to appliances, products or equipment installed.

Measurement, verification and evaluation

- By applying for this Program, the applicant agrees that FortisBC may, at its discretion, evaluate the newly installed energy saving measure at the applicant's premises for the purposes of verifying installation.
- "Applicant information" means all information disclosed by the applicant in any program application materials, including personal information disclosed by the applicant, and any billing, energy use and consumption information for the premises at which the new energy saving measure(s) are installed for a period of two years before and two years after such installation. By applying for this program, the applicant acknowledges and agrees that:
 - FortisBC collects and uses the Applicant information in order to process, administer and evaluate the Program and develop other FortisBC energy efficiency programs;
 - FortisBC may contact the applicant in the future to evaluate the effectiveness of the program, which may include surveys;
 - FortisBC may retrieve the applicant's billing, energy use and consumption information from the FortisBC account database for the period set out above in order to analyze consumption behavior and energy savings attributable to the program;
 - FortisBC may disclose the Applicant information to its affiliates, FortisBC Energy (Vancouver Island) Inc., FortisBC Energy (Whistler) Inc. and FortisBC Inc. in order to administer and evaluate this program and develop other FortisBC energy efficiency programs;

For more information on FortisBC's Privacy Policy please visit our website at fortisbc.com. Updated April, 2013.